

Principles of action with regard to privacy and customer rights at CaixaBank

How does CaixaBank act in relation to privacy?



What rights do customers have with regard to their information and its processing?



RIGHT OF ACCESS

You may know which of your details we are processing at all times.



RIGHT TO WITHDRAW CONSENT

You may withdraw consent to the processing of your details at any time.



RIGHT TO RECTIFICATION

Where you request this, we will rectify or supplement your details.



RIGHT TO OBJECT

You may object to any processing that is not based on law, a contract or your consent.



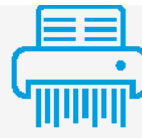
RIGHT TO RESTRICTION

We will restrict processing of your details whenever you ask us to. Additionally, we will restrict it whilst we analyse your requests to object and/or rectify.



RIGHT TO PORTABILITY

We will hand over your details to you so that you may send them to another controller.



RIGHT TO ERASURE

We will erase your details when they are no longer required for the purposes for which they were collected.

For more information, please see the Privacy Commitments



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