

## Cookies Policy

### 1. What are Cookies?

The website of CaixaBank, S.A., Succursale in Italy [www.caixabank.it](http://www.caixabank.it), uses *cookies* and other similar functional files. *Cookies* are small data files that are sent to a user's computer, mobile phone or other device with internet access when visiting a website that allow information relating to a user's browsing to be obtained or contain a code that enables the user to be clearly identified.

### 2. Types of cookies and usage purposes.

During a browsing session on this website, session *cookies* and persistent *cookies* are used, which in turn, may be first- or third-party *cookies*.

Session *cookies* are *cookies* designed to collect and store data when the user browses a website. They are used to store information only temporarily during a single browsing session.

Persistent *cookies* are stored on the computer or device and can be accessed and processed for a set period by the owner of the *cookie*, which can range from a few minutes to several years.

**FIRST-PARTY COOKIES:** Those created or managed by CaixaBank S.A. The [www.caixabank.it](http://www.caixabank.it) website uses first-party persistent *cookies* for the following purposes:

<b>Technical Cookies:</b>	Cookies that allow users to browse in a website, platform or application and use the different options or services existing in these to, for example, control data traffic and communication, identify the session, access restricted access sections and use security elements during browsing.
<b>Analysis Cookies:</b>	These are used to monitor and analyse the behaviour of web users, to create browser profiles in order to make improvements to the range of products and/or services available, according to usage data analysis.

**THIRD-PARTY COOKIES:** Those administered by the third party companies that provide technical, analysis, customisation services to CaixaBank S.A.

The list below shows third parties that can configure and access the *cookies* belonging to a user's device (with the required information and consent) and the purposes for which the stored information is used:

<b>Technical:</b>	<p>Cookies that allow users to browse in a website, platform or application and use the different options or services existing in these to, for example, store content to play videos or sound, or share content over social media:</p> <ul style="list-style-type: none"> <li>• <b>Twitter; Google; LinkedIn; Facebook</b></li> </ul>
<b>Analysis:</b>	<p>These are used to monitor and analyse the behaviour of web users, to create browser profiles in order to make improvements to the range of products and/or services available, according to usage data analysis</p> <ul style="list-style-type: none"> <li>• <b>Adobe Analytics;</b></li> </ul>

Users may withdraw their consent to the use of cookies on their web browser through the options section of the web browser they are using, or by installing an opt-out system through the links of third parties that install cookies on this website:

- Adobe Analytics: <http://www.adobe.com/es/privacy/opt-out.html>
- Google: <https://tools.google.com/dlpage/gaoptout?hl=None>

### 3. How to disable or delete cookies

Most web browsers allow users to manage their *cookie* preferences at any time. Users can set their browser to reject or delete specific *cookies* according to their preferences.

*Cookies* can be configured on a web browser as follows:

- [Google Chrome](#)
- [Mozilla Firefox](#)
- [Internet Explorer](#)
- [Microsoft Edge](#)
- [Safari](#)
- [Opera](#)
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Users may withdraw their consent to the use of *cookies* on their browser using the above.

Users should be aware that certain features of the content of the [www.caixabank.it](http://www.caixabank.it) website are only available if they allow the installation of *cookies* on the web browser. If they decide not to accept or to block specific *cookies* (according to their purpose), this may partly or fully affect the normal functioning of the website and block access to some services thereof.

### 4. Updates and changes to the *Cookies* Policy

CaixaBank S.A. may modify this *Cookies* Policy in accordance with new legal or regulatory requirements, or in order to adapt it to instructions laid down by the Spanish Data Protection Authority.

Users shall be informed of any significant changes to this *Cookies* Policy through a notice published on the company's website.