

Configuration or Rejection of Cookies

1. Configuration and rejection of Cookies

FIRST-PARTY COOKIES: Those created or managed by CaixaBank S.A. The website www.caixabank.it uses first-party persistent cookies for the following purposes:

- Technical Cookies:** Cookies that allow users to browse in a website, platform or application and use the different options or services existing in these to, for example, control data traffic and communication, identify the session, access restricted access sections and use security elements during browsing.

- Analysis Cookies:** Used to monitor and analyse the behaviour of web users, to create browser profiles in order to make improvements to the range of products and/or services available, according to usage data analysis.

THIRD-PARTY COOKIES: Those administered by third party companies that provide technical, analysis or customisation services to CaixaBank S.A.

The list below shows third parties that can configure and access the cookies belonging to a user's device (with the required information and consent) and the purposes for which the stored information is used:

<input checked="" type="checkbox"/> Technical Cookies:	<p>Cookies that allow users to browse in a website, platform or application and use the different options or services existing in these to, for example, store content to play videos or sound, or share content over social media:</p> <p>Twitter Más información</p> <p>Google Más información</p> <p>Linkedin Más información</p> <p>Facebook Más información</p>
<input checked="" type="checkbox"/> Analysis Cookies:	<p>These are used to monitor and analyse the behaviour of web users, to create browser profiles in order to make improvements to the range of products and/or services available, according to usage data analysis</p> <p>Adobe Analytics Más información</p>

Click "**Save and Continue**" to save the selected configuration.
If you save without checking any box, this will mean that you reject cookies.

[Save and Continue](#)

Accept all the cookies by clicking on this button:

[Enable all and continue browsing](#)



Users may withdraw their consent to the use of cookies on their web browser through the options section of the web browser they are using, or by installing an opt-out system through the links of third parties that install cookies on this website:

- Adobe Analytics: <http://www.adobe.com/es/privacy/opt-out.html>
- Google: <https://tools.google.com/dlpage/gaoptout?hl=None>

2. How to disable or delete cookies

Most web browsers allow users to manage their *cookie* preferences at any time. Users can set their browser to reject or delete specific *cookies* according to their preferences.

Cookies can be configured on a web browser as follows:

- [Google Chrome](#)
- [Mozilla Firefox](#)
- [Internet Explorer](#)
- [Microsoft Edge](#)
- [Safari](#)
- [Opera](#)

Users may withdraw their consent to the use of *cookies* on their browser using the above.

Users should be aware that certain features of the content of the www.caixabank.it website are only available if they allow *cookies* to be installed on the web browser. If they decide not to accept or to block specific *cookies* (according to their purpose), this may partly or fully affect the normal functioning of the website and block access to some services thereof.

3. Information on data processing.

3.1. Data controller

The data controller is CaixaBank S.A.:

CaixaBank S.A.
Tax Identification No. [C.I.F.]: A08663619
Address: Calle Pintor Sorolla, 2-4 46002 Valencia

For certain processing activities, CaixaBank and the CaixaBank Group companies will jointly process your data, jointly deciding on the purposes ("for what purposes is your data used") and the means used ("how the data is used"), thus they are considered joint controllers of such processing.

In addition, you can find a list of companies that process your data, as well as essential aspects of the joint controller processing agreements, at www.caixabank.es/particular/general/tratamiento-de-datos-empresas-del-grupo_en.html

3.2. Legal basis for processing

Your consent to the use of cookies legitimises the use of cookies to process your personal data.

As indicated above, you can configure and reject the use of cookies, and thereby exercise your right to withdraw your consent, as well as deactivate or delete cookies.

3.3. Processed Data

If you accept the use cookies, we will process the following data:

Concerning first-party cookies:

Browsing data

The data obtained from your browsing of our and/or third-party websites: browsing history (websites visited and clicks on content), device ID, advertising ID or IP address).

With regard to the third parties identified in "Purposes of cookies/configuration and rejection of cookies", please consult their respective policies, indicated in the same section, for information on the data or categories of data they process.

3.4. Profiling

If you consent to the use of behavioural advertising cookies, we may use the information in this document to create a marketing profile of you to offer you products and services that we think may be of interest to you. For example, if you are interested in our financing products, we may show you our commercial loan offerings.

With regard to the third parties that use behavioural advertising cookies, please refer to their respective policies, indicated in the same section, for information on the profiling they carry out.

3.5. Data recipients

CaixaBank will be able to pass on the data collected to public authorities for the purposes of complying with a legal obligation, as well as to suppliers of services and to third parties where necessary to manage and execute the cookies.

With regard to third parties, please consult their respective policies, indicated in the same section, for information on their recipients.

3.6. File retention period

Data obtained through the use of cookies accepted by the user will be stored for a period of 12 months.

About third parties, please consult their respective policies, indicated in the same section, for information on their recipients.

3.7. Transfers to third-party countries

At CaixaBank, we process your data within the European Economic Area and, in general, we hire service providers that are also located within the European Economic Area or in countries that have been declared to have an adequate level of protection.

If we need to use service providers that perform processing outside of the European Economic Area or in countries that have not been declared to have an adequate level of protection, we would ensure to guarantee the security and legitimacy of the processing of your data.

For this, we demand suitable guarantees from those service providers in accordance with that established in the General Data Protection Regulation so as to ensure they have, for example, implemented binding corporate standards that guarantee the data protection in a manner similar to that which is established by European standards, or that they subscribed to the standard clauses applicable within the European Union.

With regard to third parties, please consult their respective policies, indicated in the same section, for information on their recipients.



4. Review of the cookie policy

We will conduct an annual review of the Cookie Policy, unless there are regulatory or other requirements that make it necessary to adapt the Policy less frequently. Users are therefore advised to consult its content on a regular basis.

Whenever significant changes are made to this Cookie Policy, the user will be informed by means of an informative notice on the website.

Enable all and continue browsing